

Racing Entertainment Centre Terms & Conditions and Operating Guidelines

Self-Exclusion Program Amendments

May 25 2020

This bulletin is to advise all racing entertainment centre (REC) facility licensees and registered gaming workers of **IMPORTANT AMENDMENT(S)** to the Racing Entertainment Centre Terms & Conditions and Operating Guidelines (RECTCOG).

The following RECTCOG policies are effective May 25 2020.

Self-Exclusion Program – Section 1.15

- Subsection 1.15.4 was amended to provide more clarity for how Self-Exclusion (SE) program promotional material must be displayed within a REC.
- Amendments to Subsection 1.15.6 clarify the requirement of ensuring a SE program administrator is present during operational hours by expanding the definition of the SE program administrator to include any staff member who is designated in the role.
- The amendment to Subsection 1.15.8.1 will provide clarity as to what applications are allowed to be used.
- Subsection 1.15.12 was combined with 1.15.13 to provide more clarity as to the role of REC staff in confirming and reporting re-entered SE patrons.

Please familiarize yourself with the amended policies, update your RECTCOG as required, and ensure all affected staff are notified of the new requirements.

The amended RECTCOG may be accessed on AGLC's website at aglc.ca.

If you have any questions or concerns, please call the **AGLC Hotline at 1-800-561-4415**.