

Bulletin

Elimination of Plastic SMART Certification Cards



This Bulletin is to advise licensees of:

- discontinuing the practice of issuing plastic SMART Training certification cards to gaming and liquor workers; and
- new acceptable forms of SMART certification.

Effective October 31, 2016, SMART training certification cards will be issued in a downloadable, printable format. Workers will be able to download their certification card from their SMART account. The card can be printed, cut out and carried; or saved as an image on their mobile device.

Workers who do not have the ability to print a card or save the image to a mobile device can contact the AGLC’s SMART Training Office to receive a printed paper card.

The following AGLC handbooks, which may be accessed on the AGLC website at www.aglc.ca, have been updated to reflect these changes:

- Sections 1.6.8 and 10.13.9 of the Licensee Handbook;
- Section 1.6.8 of the Retail Liquor Store and General Merchandise Liquor Store Handbooks;
- Section 2.3.8 of the Liquor Agency Handbook;
- Section 1.4.9 of the Commercial Bingo Handbook;
- Section 1.7.6 of the Casino Terms & Conditions and Operating Guidelines; and
- Section 1.14.6 of the Racing Entertainment Centre Terms & Conditions and Operating Guidelines.

If you have any questions about the cards or about the means of providing acceptable proof of certification, please visit the SMART programs website at smartprograms.aglc.ca or contact the AGLC’s SMART Training Office at info@smartprograms.aglc.ca.